

DEVAN WRIGHT

IT MAINTENANCE, TS/SCI & SECURITY+



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UPDATED JULY OF 2026

ABOUT

Hands-on professional with experience identifying, installing, and servicing a wide range of enterprise hardware. Skilled in support, troubleshooting, and preventative maintenance that ensures uptime and user satisfaction. Dependable and methodical, with a strong ability to diagnose issues quickly and manage every task through to completion.

SKILLS

Computer & Hardware

Hardware troubleshooting, repair, custom builds
Windows/Mac management and troubleshooting
Desktop, laptop, printer, and projector maintenance
Software imaging, backup, and restore
Device identification and research
Component-level diagnosis and replacement

Enterprise & Infrastructure

Server installation and maintenance
Equipment rack mounting and grounding
Structured cabling and network jack installation
Fiber and copper cable handling and tracing
Asset tagging and inventory tracking
Comm closet configuration and maintenance
Server rack assembly and cable management

Access Control & Security

Installation, maintenance, and programming
Gallagher and MDI SAFEnet certified
Genetec, Kantech, Software House CCure, HID
Bosch and Nedap experienced
Intrusion detection installation and maintenance
DSC, 2GIG, Honeywell, Ubiquiti
Door hardware, readers, and controller wiring

Monitoring & Networking

Camera and monitoring installation
Axis, Illustra, Milestone, Exacqvision, Ubiquiti
Connectivity troubleshooting and repair
Managed configurations and port-forwarding
Network installation and maintenance
Preventative maintenance inspections

HISTORY

WWT | Lead ServiceNow Developer

February 2026 to Present

System integration and deployment support
Infrastructure planning and coordination
Technical troubleshooting and problem resolution
Documentation and process maintenance

Aleut | Helpdesk Technician

November 2022 to August 2025

Workstation imaging and deployment
Hardware install, repair, and replacement
Network access and connectivity troubleshooting
Server identification and documentation
User maintenance and support

MrFieldTech | Field Technician

March 2017 to Present

Computer support, repair, and custom builds
Remote and phone client support
Server maintenance and deployment
Comm closet configuration and maintenance
Network and cabling installation
Camera and access control installation

USfalcon | Infrastructure Technician

March 2022 to November 2022

Structured cabling installation and termination
Server room and rack cable organization
Network jack installation and testing
Fiber and copper cable handling and tracing
Equipment rack mounting and grounding
Asset tagging and inventory tracking
Hardware staging and deployment
Preventative maintenance inspections

CSES | Installation Technician

September 2021 to March 2022

Full-system installation and routing
Access control hardware mounting and setup
Server maintenance and deployment
Hardware install, repair, and replacement

Johnson Controls | Access Control

February 2021 to May 2021

Access control and intrusion detection systems
Security installation and programming

REFERENCES

Michael Bates

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